

## **CARM Guidance Provided to CTA by the CBSA**

### ***Information for Transporters/Freight Forwarders***

- Following the implementation of CARM Release 2 (R2) on May 13, 2024, transporters and freight forwarders who are currently registered with the CBSA can continue to conduct business as they do now without further action: their existing carrier codes and bonds will exist in CARM, and any administrative paperwork will continue to be mailed to them.
- All existing transporters and freight forwarders are encouraged to register for CARM Client Portal as soon as possible, following R2 implementation on May 13, 2024, to facilitate streamlined electronic communication between them and the CBSA, including the CBSA compliance group on administrative matters.
- Please note that once CARM R2 is implemented, transporters and freight forwarders in the following situations will need to onboard to the CARM Client Portal (CCP):
  - Any new transporter or freight forwarder looking to enroll with the CBSA for the first time;
  - Existing transporters and freight forwarders looking to obtain a new bond, and;
  - Existing transporters and freight forwarders needing to update their company information (e.g., company address, contact information, etc.).

### ***Ensuring Border Fluidity***

- The CBSA developed a multi-pronged approach to de-risk CARM R2 implementation to ensure border fluidity, consistent with responsible border management practices.
  - After careful consideration and analysis, the CBSA will enact a transition plan that will include, (among other importer-centered measures,) a period of 180 days following CARM R2 implementation during which all commercial importers in good standing will be able to obtain release of goods prior to payment of duties, even if they do not post financial security. This will mitigate the risk of increased ‘failed release at FPOA’ occurrences at go-live.
- After 180 days, there may be an increase in ‘failed release at FPOA’ scenarios. To avoid this, a non-bonded transporter or freight forwarder may wish to consider becoming bonded in advance or utilize the [D4 CBSA Completeness Notices](#).
  - Transporters and freight forwarders are advised to utilize the suite of CBSA D4 Completeness Notices to inform themselves prior to their arrival at the border about the completeness of the declarations by importers and/or freight forwarders for the shipments they are transporting.
  - *For more information, please reference respective modal [Electronic Commerce Client Requirements Document \(ECCRD\)](#) and/or [eManifest Portal User Guide](#).*