IMPORTANT AND POSITIVE UPDATE re National Truck League Travel Medical Emergency Insurance and COVID-19

March 17, 2020 2:45 p.m.

National Truck League is happy to report that following multiple conversations with our insurance provider, emergency treatment for COVID-19 **will be insured** as per the definition below. Delivering loads to and from the USA is essential travel. This is what lead to the update we are communicating today.

Specifically, if you are driving your commercial vehicle and delivering or picking up a load and you experience a medical emergency, provided you were not symptomatic prior to crossing the border, the following policy exclusion WILL NOT apply:

Travel to, from or through any country, region or city for which, prior to the effective date or departure date, any department of the Canadian Government has issued a warning to avoid all travel or to avoid non-essential travel if the loss is the result of the reason for which the warning was issued.

You should always be healthy before you leave the border, and if you were knowingly in contact with someone with the virus, then you must consider yourself with the virus and it will be treated as a pre-existing condition.

If you are taking a leisure trip, the COVID-19 exclusion will apply to your trip due to the Government of Canada warning to avoid non-essential travel outside of Canada, but the exclusion does not apply to other medical emergencies, therefore coverage is in place for emergencies not related to COVID-19.

This link will keep you up to date https://travel.gc.ca/

At National Truck League, we remain open for business and are committed to continuing to provide the excellent advice, service and support you expect from us. The COVID-19 situation is very fluid and we will continue to monitor the situation and update you if there are changes with respect to the Travel Medical Emergency Insurance coverage.

For your policy, please download here.

In the case that you may have a claim, contact our travel assistance company, 1-844-879-8379. Each claim is reviewed on a case-by-case basis and we cannot advise on this matter.

If you have been traveling and need to talk through travel plans, you can also contact 1-844-879-8379.